

**Deborah.Easterling**

2385909

**From:** Deborah.Easterling  
**Sent:** Friday, August 24, 2012 8:54 AM  
**To:** 'Dennis Thomas'  
**Subject:** RE: Letter\_of\_Protest\_Form\_pub\_0001 (2) pdf - Adobe Reader (3).pdf

Dear Dennis & Glynis Thomas,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

**From:** Dennis Thomas [<mailto:dennist@comporium.net>]  
**Sent:** Thursday, August 23, 2012 6:34 PM  
**To:** PSC\_Contact  
**Subject:** Letter\_of\_Protest\_Form\_pub\_0001 (2) pdf - Adobe Reader (3).pdf

FSC 10  
MAIL / DMS



\* Required Fields

## Letter of Protest

**Print**

**Email**

Date: \* August XX, 2012

in Docket 2012 - 177 - WS

### Protestant Information:

Name \* Dennis & Glynis Thomas

Mailing Address \* 837 Brooksmill Dr

City, State Zip \* Tega Cay, SC 29708 Phone \* 903-431-4100

E-mail \_\_\_\_\_

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer on the Tega Cay Water Service system that is requesting an outrageous rate hike.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

According to the letter they mailed to customers, the TCWS is requesting a proposed rate increase based on an average consumption of 4,904 gallons (residential tap) per month as follows:

Water Residential increase proposed	+18.54%
Wastewater Residential increase proposed	+66.90%
They claim the combined average increase is:	+43.98%

Since they were previously granted an increase to improve infrastructure in 2010 in the amount of 18%, this should have provided adequate funding to recoup their cost for repairs, etc. Plus, the company has had other rate increases in the past and that would have provided necessary revenues to repair and maintain the system. The company has neglected the system and the current proposed rate increases are exorbitant and will be a great burden on those on fixed incomes. The City of Tega Cay demographics reflect a high percentage of retirees that are on fixed incomes and the proposed increase in an already down-turned economy will be extremely burdensome, especially for those with very limited incomes.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

I would like to attend, but (do/do not) desire to offer sworn testimony.